9th Annual IRS/TPC Joint Research Conference on Tax Administration
June 20, 2019

8:30 – 9:00    Check-in and breakfast

9:00 – 9:20    Opening

Eric Toder (Codirector, Urban-Brookings Tax Policy Center)
Barry Johnson (Director, Statistics of Income, IRS, RAAS)
Charles Rettig (Commissioner, IRS)

9:20 – 10:50    Session 1: Estimating the Effects of Tax Administration on Compliance

Moderator: Robert McClelland (Urban-Brookings Tax Policy Center)

▪ Estimating the Specific Indirect Effect for Multiple Types of Correspondence Audits
  Ben Howard, Lucia Lykke, Leigh Nicholl (MITRE Corporation), and Alan Plumley (IRS, RAAS)

▪ Enforcement vs. Outreach - Impacts on Tax Filing Compliance
  Anne Herlache, Stacy Orlett, Rizwan Javaid, Ishani Roy, and Alex Turk (IRS, RAAS)

▪ Assessing the Impact of Exchange of Information
  Pierce O’Reilly (OECD)

Discussant: Michael Udell (District Economics Group)

10:50 – 11:00    Break

11:00 – 12:30    Session 2: The Influence of External Factors on Compliance

Moderator: George Contos (IRS, Communications & Liaison)

▪ Recent Changes in the Paid Return Preparer Industry and EITC Compliance
  Emily Y. Lin (US Treasury, Office of Tax Analysis)

▪ Taxpayer Responses to Third-Party Income Reporting: Evidence from Spatial Variation across the US
  Bibek Adhikari, Timothy F. Harris (Illinois State University), and James Alm (Tulane University)

▪ Effect of Recent Reductions in the Internal Revenue Service’s Appropriations on Revenues
  Janet Holtzblatt (Tax Policy Center) and Jamie McGuire (Joint Committee on Taxation)

Discussant: Alan Plumley (IRS, RAAS)

12:30 – 1:00    Lunch

1:00 – 1:30    Keynote Speaker

## Session 3: Improving the Digital Taxpayer Experience

**Moderator:** Alcora Walden (IRS, Office of Online Services)

- **Online Account User Testing**
  - Heather Gay (Mediabarn Inc.)

- **Accessible Authentication for All: An Evaluation Framework for Assessing Usability and Accessibility of Authentication Methods**
  - Becca Scollan and Ronna ten Brink (MITRE Corporation)

- **Understanding the Voice of the Taxpayer through the User-Centered Design Paradigm**
  - Nikki Kerber, Kristen Papa, and Jake Sauser (Booz Allen Hamilton)

**Discussant:** Courtney Rasey (IRS, Wage & Investment Division)

### Break

**3:00 – 3:10**

## Session 4: Understanding the Drivers of Taxpayer Behavior

**Moderator:** Melissa Vigil (IRS, RAAS)

- **Underpayment of Estimated Tax: Understanding the Penalized Taxpayer Population**
  - Janet Li, Brett Collins, Alex Turk, Alicia Miller, Victoria Bryant, Tomas Wind, and Stacy Orlett (IRS, RAAS)

- **The Effect of Audit Burden on Subsequent Tax Evasion**
  - Amy Hageman (Kansas State University), Ethan LaMothe (University of South Carolina), and Mary Marshall (Louisiana Tech University)

- **Using a Graph Database to Analyze the IRS Databank**
  - Ririko Horvath and Rahul Tikekar (IRS, RAAS)

**Discussant:** Brian Erard (Brian Erard & Associates)

### Wrap-up

**4:40 – 4:50**

- Eric Toder (Codirector, Urban-Brookings Tax Policy Center)

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*Bolded names indicate presenters*

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